4-3 Journal: Tester

The tester has a significant role as they are responsible for testing the product, ensuring there are no defects, crashes, errors, and or bugs. Their job is to make sure the product is perfect before sending it out to the customers. The user stories were helpful but could have been better. The number of details they shared was helpful. They gave me enough information to know what objectives I had ahead of me to complete. I feel as though they did not have clear specifications that they wanted. I believe that once my work is turned it, they will then have a list of modifications to be made. But, to get more details out of them I would have been taking notes and by the end of the meeting I would hopefully ask them for specific details of what exactly they want, or should we also add this? This would allow me to know all the details upfront and be able to give the best product I can. Another Option to get more information would be to contact the Product Owner. Their role is to have a complete understanding of the client so they should be able to reach out to get more knowledge from the client. Another way is to reach out to the client directly, letting them know the exact information you need. My email would go a little something like this.

Email Sample

To: Client

Subject: User Story Ideas

Hello!

While developing the test cases from the user stories you provided, I have a couple of questions that relate to each user story.

User Story ID 1: Personalized Settings

1. Should we have a top 10 instead of 5 to allow users to have more options?

2. Should price range be from $500- unlimited or is $500 too little of an amount?

User Story ID 2: Travel Preferences

1. When putting in a price range for preferences should user put in a max amount and website will show them all vacations lower than that amount?

2. Should there be more user interest questions such as, adventure, relaxation, climate?

User Story ID 3: Deals

1. Should we add a popup when the website is first launched that displays “HOT DEALS”?

2. Should we base the deal order by user history?

Please get back to me at your earliest convenience. And again, thank you for your support.

Thank you

Jeston England

Tester

I expect the client to respond with a more detailed list of what they want and hopefully we will be able to move forward with the product they want.